

Executive Summary

AP-05 Executive Summary - 24 CFR 91.200(c), 91.220(b)

1. Introduction

The City of Springfield receives allocations of funding from the U.S. Department of Housing Urban Development (HUD) every year to assist with economic and community development, develop and preserve affordable housing, and respond to homelessness. The City receives allocations of Community Development Block Grant (CDBG), HOME Investment Partnerships Program (HOME), Emergency Solutions Grant (ESG), and Housing Opportunities for Persons with HIV/AIDS (HOPWA) grant programs. The HUD funds must benefit low- and moderate-income residents in Springfield (with the exception of HOPWA funds, which serve a broader geography). Springfield's annual allocations are based on a formulas that use a number of community development factors, including population, poverty, overcrowding, pre-1940's housing stock, and population growth. Springfield may spend the CDBG, HOME and ESG funds in all areas of the City, within the eligible designated areas. The City may spend HOPWA funds in the Eligible Metropolitan Statistical Area (EMSA), which is made up of Hampden, Hampshire and Franklin Counties.

To receive the funding, the City must complete a Consolidated Plan every five years. The Consolidated Plan includes an assessment of housing, homelessness and community development needs in the community and outlines a strategy to address those needs. The City incorporates input from community residents and stakeholders as it develops goals and strategies for the five-year plan. The Consolidated Plan outlines the ways the City will allocate CDBG, HOME, ESG and HOPWA funding to address the identified needs.

Annually, the City updates the Consolidated Plan with a one-year Action Plan. The Action Plan outlines the projects and the one-year funding allocation towards meeting the goals of the Consolidated Plan. At the conclusion of each program year, the City of Springfield provides a final report, called the Consolidated Annual Performance and Evaluation Report (CAPER), which reports the accomplishments of the prior year and the City's progress towards the Consolidated Plan goals.

This document is the Fourth Year Action Plan for the City of Springfield for program year 2023-2024. Springfield's program year begins July 1st and ends June 30th. The 2020-2024 Consolidated Plan covers the period from July 1, 2020 to June 30, 2025.

2. Summarize the objectives and outcomes identified in the Plan

This could be a restatement of items or a table listed elsewhere in the plan or a reference to another location. It may also contain any essential items from the housing and homeless needs assessment, the housing market analysis or the strategic plan.

The goals for the 2020-2024 Consolidated Plan focus on three main priorities – fostering an inclusive economy, strengthening neighborhoods, and providing healthy and affordable housing.

To foster an inclusive economy, the City will focus on economic development and supporting the local workforce. The goals under this priority area are:

- Support small businesses with façade improvements
- Support small businesses by creating or retaining jobs that target low- and moderate-income individuals
- Job training and placement with preference given to programs that focus on the hard to serve population, especially individuals who are out of the educational system and or workforce
- Fund supportive services that reduce barriers for low to moderate-income households seeking employment or who are employed, reducing the risk of the “cliff effect”
- Fund efforts around public art and growth of the creative economy, to foster elimination of blight, job creation, and create sense of place

To strengthen neighborhoods, the City will fund projects that support local assets. Funding will go towards historic preservation, social services, clean-up of contaminated sites, public facility improvements, and neighborhood capacity building. The goals under this priority are:

- Public Facilities/Improvements - work to improve the physical environment through enhancement of streets, parks, streetscapes, bikeways, and open space
- Public Facilities/Improvements – design and implement projects which will increase the City’s resilience to natural disasters
- Public Facilities/Improvements – Capital improvements to Non-Profit facilities
- Support public services for low to moderate income families
- Clean-up of unsafe sites and structures
- Support housing inspectors who enforce local housing codes
- Restore and rehabilitate historic housing and buildings to promote historic preservation, smart growth, and creation of new housing and commercial units
- Work with neighborhood councils and stakeholder groups to advance neighborhood planning and design work for future improvement projects
- Work with neighborhood councils to build capacity throughout the neighborhoods

To provide healthy and affordable housing, the City will fund the entire continuum of housing, from addressing the needs of homeless neighbors to helping families buy their first homes. The goals associated with this priority are:

- New affordable housing through rehabilitation, new construction, and acquisition for households with incomes at or below 80% AMI, creating affordable rental and homeownership units
- Assist households with income at or below 80% AMI to become homeowners
- Improve the city's housing stock by funding repairs to owner occupied homes
- Provide rental assistance to low- and extremely low-income households
- Prevent homelessness and rapidly rehouse people experiencing homelessness
- Provide overnight shelter and crisis housing for homeless families and individuals
- Provide housing assistance to persons with HIV/AIDS and their families
- Advocate and promote fair housing through federally funded housing projects and programs

Since the City's current Consolidated Plan was completed in 2020, Springfield's housing market has shifted. The market for both rental and homeownership has tightened, and prices have increased. These increases have been associated with a decrease in vacant and abandoned housing, and a shortage of affordable units. As a result of this shift, the City is putting more of an emphasis on production of new units.

3. Evaluation of past performance

This is an evaluation of past performance that helped lead the grantee to choose its goals or projects.

Springfield set 14 goals as part of its 2015-2019 Consolidated Plan. According to its 5th year CAPER, 11 of the goals had been met or exceeded by the City and its partner providers. Goals that addressed code enforcement, supported a public service or provided housing for the homeless were exceeded by large margins. Even with meeting these goals, stakeholder and public input continue to reinforce the need to continue these same strategies. Accomplishments from the five years of the 2015-2019 Consolidated Plan include:

- Rental housing renovated – 56 units renovated
- Homeowner housing created - 5 units built
- Homeowner housing renovated – 133 units renovated
- Direct financial assistance to homebuyers - 491 homebuyers assisted
- Provided rental assistance in the form of Rapid Re-Housing - 908 households assisted
- Support economic development initiatives – 107 jobs created or retained
- Support economic development initiatives – 126 businesses assisted
- Facade improvements for businesses - 10 businesses assisted
- Provided homelessness prevention services – 2,285 persons assisted
- Support services provided by homelessness shelters – 253 people served
- Support public services for those in need – 42,315 people served
- Demolished unsafe buildings or structures - 30 buildings demolished

4. Summary of Citizen Participation Process and consultation process

Summary from citizen participation section of plan.

The City of Springfield encourages community input when developing its Consolidated Plan and Action Plan, and did so through the use of multiple outlets and outreach methods.

The Annual Action Plan process consists of: public notice published in the *Republican, LaVoz and Metro Record* newspapers; posting of hearing dates, request for comments and draft plan on the City's website, and two public hearings. This year the public hearings were held virtually due to the Coronavirus pandemic. The hearings were held on the City of Springfield's Facebook page; two Facebook Live hearings were held on January 11, 2023 and January 18, 2023. Interested parties were also invited to submit written comments concerning the Action Plan process to cbuono@springfieldcityhall.com by 4:00 PM January 25, 2023.

The Annual Action Plan DRAFT was available for public review and 30 day comment period from April 12, 2023 through May 11, 2023. A Facebook Live public hearing was held on April 26, 2023. Copies of the DRAFT Plan were available for public review on line at <https://www.springfield-ma.gov/comm-dev/>. Interested parties could also call 413-750-2241 to request a copy.

Interested parties were also invited to submit written comments concerning the draft Action Plan document by 4:00 PM on May 11, 2023. Questions or comments could be directed to Cathy Buono, Office of Community, 1600 East Columbus Avenue, Springfield, MA 01103 or to cbuono@springfieldcityhall.com.

5. Summary of public comments

This could be a brief narrative summary or reference an attached document from the Citizen Participation section of the Con Plan.

Citizen Participation and comments are made part of this document; AD-26.

6. Summary of comments or views not accepted and the reasons for not accepting them

Due to Coronavirus pandemic, the hearings were held on the City of Springfield's Facebook page as Facebook Live meetings. The hearings were in English and in Spanish. The City accepted all comments during the planning process. All comments received are made part of this document; AD-26.

7. Summary

The 2020-2024 Consolidated Plan examines the needs of the community and reviews established plans in the community, combining all the information together with public and stakeholder input to guide the

City's goals and strategies for the next five years. It provides a blueprint for the City as it utilizes CDBG, HOME, ESG and HOPWA funding, as well as for other funding related to community and economic development.

In winter and spring 2020, Springfield coordinated with the cities of Holyoke, Chicopee and Westfield to create a Four City Analysis of Impediments to Fair Housing (AI). The cities engaged the Pioneer Valley Planning Commission, the Donohue Institute at UMass Amherst, and the Mass Fair Housing Center to compile and analyze data, undertake a public participation process, and make recommendations to overcome identified impediments. The recommendations have been incorporated into Springfield's Consolidated Plan and Annual Action Plan.

The City of Springfield is the Unified Funding Agency and lead for the Springfield-Hampden County Continuum of Care (CoC). The CoC engages in its own analysis and planning to respond to homelessness throughout all of Hampden County. The City's Consolidated Plan and the CoC's Plan are closely coordinated and include the same goals and strategies to make homelessness rare, as short as possible, and non-recurring.

In its planning, the City also considered the strategies and missions of other private and public funding resources and initiatives in the community when developing its Consolidated Plan goals. Examples of these considerations include, but are not limited to, Live Well Springfield, Springfield Climate Justice Initiative, Massachusetts Fair Housing Center, MassHire Hampden County Workforce Board, the United Way of Pioneer Valley, and the Springfield Regional Chamber of Commerce. While some of the initiatives were not items that directly result in the development of housing units or serve people, they offer guidance to the types of projects that the City should prioritize. Some of these priorities include:

- Support organizations and programs with diverse or inclusive Boards of Directors and staff
- Support programs and projects that help low- and moderate-income households address changing demands of climate change as it relates to housing efficiency, disaster preparation or other needs
- Support programs and projects that help low- and moderate-income individuals who are less likely to access services but may need assistance
- Support fair housing choice through advocacy, education and testing, as well as increasing opportunity within racially and ethnically concentrated areas of poverty
- Support programs that improve access to education and job training opportunities, as well as improving access to broadband internet services
- Support the development of green infrastructure where it is financially feasible as part of neighborhood revitalization

PR-05 Lead & Responsible Agencies – 91.200(b)

1. Agency/entity responsible for preparing/administering the Consolidated Plan

Describe the agency/entity responsible for preparing the Consolidated Plan and those responsible for administration of each grant program and funding source.

Agency Role	Name	Department/Agency
CDBG Administrator	SPRINGFIELD	Office of Community Development
HOPWA Administrator	SPRINGFIELD	Office of Housing
HOME Administrator	SPRINGFIELD	Office of Housing
ESG Administrator	SPRINGFIELD	Office of Housing

Table 1 – Responsible Agencies

Narrative (optional)

The City of Springfield Development Services Division is the lead agency, responsible for administering the programs covered by the Consolidated Plan, Annual Action Plan and any other HUD related documents. This Division is made up of the following departments: Community Development (OCD), Planning and Economic Development (OPED), Housing, Disaster Recovery, Code Enforcement, and Neighborhood Services. The Division administers funds provided to other City Departments to carry out the plan, including Parks and Recreation, Public Works, Capital Assets, Elder Affairs, and Health and Human Services. The Division also contracts and oversees grant funding to various agencies and nonprofit organizations.

Consolidated Plan Public Contact Information

Cathy Buono, Director of Administration & Finance, Office of Community Development is the public contact for all HUD related documents; cbuono@springfieldcityhall.com

AP-10 Consultation – 91.100, 91.200(b), 91.215(I)

1. Introduction

The City encourages the participation of local and regional institutions, the Continuum of Care, and other organizations, including businesses, developer, nonprofit organizations, philanthropic organizations, community based organizations and faith based organizations, in the process of developing, amending and implementing the Consolidated Plan. The City also encourages the participation of the City's low and moderate income residents, residents of public and assisted housing developments located within the City and residents of the targeted Neighborhood Revitalization Strategy Area (NRSA) in which funded programs and projects are located.

For the 5-year Consolidated Plan created in 2020, the City hosted five public meetings for residents, business owners and nonprofit agencies. The City notified the public of the meetings through mailings, City website, social media posts and an email was sent to the City's Community Development listserv. Four of the meetings focused on different topics: housing, homelessness, public services and economic development. People were also encouraged to fill out a survey. The City used input at these meetings, along with the survey results to develop its five year priorities and goals.

Provide a concise summary of the jurisdiction's activities to enhance coordination between public and assisted housing providers and private and governmental health, mental health and service agencies (91.215(I))

Springfield works to increase coordination among agencies from multiple sectors in a number of efforts. Key efforts which enhance coordination between housing providers and other agencies include:

- 1. Green and Healthy Homes Initiative** - A collaboration of health providers, housing rehabilitation providers, weatherization providers, and contractors working together to increase understanding of the connection between housing conditions and health risks and to intervene to address housing conditions that contribute to poor health (such as asthma triggers, lead paint and other toxins, and trip/fall hazards).
- 2. Western Massachusetts Network to End Homelessness** - The Network sponsors, in coordination with the Springfield-Hampden County Continuum of Care, four monthly meetings that bring together housing, shelter and social service providers to coordinate the housing response to homelessness among Individuals, Families, Unaccompanied Youth, and Veterans.
- 3. C3 community/public safety initiatives in the North End, South End, Mason Square, and lower Forest Park**, which include weekly problem-solving meetings attended by residents, police, landlords, business owners, social service agencies and others to respond to neighborhood needs, as well as enhanced community-oriented policing.

Other coordination activities that the City leads or participates in include The Springfield Food Policy Council, LiveWell Springfield, the Springfield Climate Justice Coalition, and the BUILD Health Challenge.

Describe coordination with the Continuum of Care and efforts to address the needs of homeless persons (particularly chronically homeless individuals and families, families with children, veterans, and unaccompanied youth) and persons at risk of homelessness.

The City of Springfield Office of Housing is the Collaborative Applicant and grant administrator for the Springfield-Hampden County Continuum of Care, and is also the Homeless Management Information System (HMIS) Lead for the CoC. City and CoC efforts are closely aligned and coordinated.

Chronic Homelessness Springfield is committed to ending chronic homelessness, and is part of the national Built for Zero campaign sponsored by Community Solutions, which incorporates best practices, data-driven strategies, and peer learning to help communities design and implement the systems necessary for ending chronic and veteran homelessness. The City leads regular case conferencing meetings among multiple providers to match chronically homeless individuals to available housing opportunities. The City has dedicated staff and HOME funds, and coordinates with the Springfield Housing Authority, in order to increase resources available for housing chronically homeless individuals.

Veteran Homelessness Springfield has joined the Mayor's Challenge to End Veteran Homelessness, as well as the Built for Zero campaign. City staff coordinate a homeless veteran by-name list and regular case conferencing meetings to connect homeless veterans with housing opportunities.

Homeless Unaccompanied Youth The CoC was designated a Youth Homelessness Demonstration Project (YHDP) community in 2019, and conducted a community planning process in 2019-2020, which produced a coordinated community plan to prevent and end youth and young adult homelessness. The plan was accepted by HUD in spring 2020, and the CoC began receiving HUD funds to implement the plan July 1, 2020. During the past year, subrecipients have created a youth-specific consolidated entry and navigation project, with a 24/7 phone number for youth to call for help, as well as 49 new units of housing dedicated to this population.

Homeless Families with Children The Commonwealth of Massachusetts provides diversion assistance and emergency shelter for families in a closed system. Springfield participates in a Family Services committee that meets monthly to coordinate local resources with the state system. The City provides Emergency Solutions Grant (ESG) funds for programs that serve homeless families not eligible for state assistance.

Describe consultation with the Continuum(s) of Care that serves the jurisdiction's area in determining how to allocate ESG funds, develop performance standards for and evaluate outcomes of projects and activities assisted by ESG funds, and develop funding, policies and procedures for the operation and administration of HMIS

The City's response to homelessness and the Continuum of Care are both operated by the City's Office of Housing, which ensures that City and CoC closely coordinate strategies.

For the ESG program, the Office of Housing seeks information from CoC members regarding funding priorities and performance standards, and creates draft priorities and standards, which are reviewed again with the CoC. Individual ESG programs are selected for funding using a request for proposals (RFP) process, and CoC members are part of the review committee.

The CoC includes a Data and Performance Committee, which has set performance standards for ESG and CoC programs. The standards are reviewed annually and adjusted when warranted. Performance results are used as part of the annual process of deciding which programs will receive funding.

The City's Office of Housing is the CoC's Homeless Management Information System (HMIS) Lead. The CoC has an HMIS Governance Agreement which identifies the City as the lead, and determines roles and responsibilities. The CoC, working with the CoC HMIS Committee, created HMIS Policies and Procedures, which have been reviewed and voted on by the CoC Board of Directors.

2. Describe Agencies, groups, organizations and others who participated in the process and describe the jurisdiction's consultations with housing, social service agencies and other entities

Table 2 – Agencies, groups, organizations who participated

1	Agency/Group/Organization	CITY OF SPRINGFIELD
	Agency/Group/Organization Type	Services-homeless Agency - Managing Flood Prone Areas Agency - Management of Public Land or Water Resources Agency - Emergency Management Civic Leaders Business and Civic Leaders
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Strategy Economic Development Anti-poverty Strategy
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Attended focus groups and provided answers to questions directly in the Consolidated Plan.
2	Agency/Group/Organization	Revitalize CDC
	Agency/Group/Organization Type	Housing Civic Leaders Neighborhood Organization
	What section of the Plan was addressed by Consultation?	Market Analysis
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Participation in coordinating Healthy Homes Initiative; provided input regarding home rehabilitation and development of housing for homeownership.

3	Agency/Group/Organization	Springfield Preservation Trust
	Agency/Group/Organization Type	Housing Services - Housing Civic Leaders Neighborhood Organization
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Economic Development Historic Preservation
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Attended Facebook Live hearing
4	Agency/Group/Organization	Springfield Housing Authority
	Agency/Group/Organization Type	Housing PHA Services - Housing
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Public Housing Needs Social Services
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Attended focus groups and provided answers to questions directly in the Consolidated Plan.
5	Agency/Group/Organization	Small Business Administration
	Agency/Group/Organization Type	Services-Employment Other government - Federal

	What section of the Plan was addressed by Consultation?	Economic Development Anti-poverty Strategy Public Services
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Attended focus group meeting
6	Agency/Group/Organization	Arise for Social Justice
	Agency/Group/Organization Type	Service-Fair Housing Civic Leaders
	What section of the Plan was addressed by Consultation?	Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Homelessness Strategy Economic Development Anti-poverty Strategy Social Services
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Attended focus group meeting.
7	Agency/Group/Organization	VALLEY OPPORTUNITY COUNCIL, INC
	Agency/Group/Organization Type	Housing Services - Housing Services-Persons with Disabilities Service-Fair Housing

	What section of the Plan was addressed by Consultation?	Housing Need Assessment Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Homelessness Strategy Anti-poverty Strategy Social Services
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Attended focus group meeting
8	Agency/Group/Organization	SQUARE ONE
	Agency/Group/Organization Type	Services-Children Services-Education
	What section of the Plan was addressed by Consultation?	Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Homelessness Strategy Economic Development Anti-poverty Strategy Social Services
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Attended focus group meeting.

9	Agency/Group/Organization	Public Health Institute of Western MA
	Agency/Group/Organization Type	Services-Health Health Agency Planning organization
	What section of the Plan was addressed by Consultation?	Non-Homeless Special Needs Economic Development Social Services
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Attended focus group meeting
10	Agency/Group/Organization	Wellspring Coop
	Agency/Group/Organization Type	Services-Employment Business Leaders Business and Civic Leaders
	What section of the Plan was addressed by Consultation?	Economic Development
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Attended a focus group meeting
11	Agency/Group/Organization	make it Springfield
	Agency/Group/Organization Type	Services-Education
	What section of the Plan was addressed by Consultation?	Economic Development Social Services
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Attended a focus group meeting.

12	Agency/Group/Organization	Wayfinder
	Agency/Group/Organization Type	Housing Services - Housing Services-Children Services-Elderly Persons Services-homeless
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Homelessness Strategy Non-Homeless Special Needs Anti-poverty Strategy
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Attended focus group meeting
13	Agency/Group/Organization	RIVER VALLEY COUNSELING CENTER
	Agency/Group/Organization Type	Services-Children Services-Persons with HIV/AIDS Services-Health Health Agency Child Welfare Agency

	What section of the Plan was addressed by Consultation?	Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Homelessness Strategy Non-Homeless Special Needs Anti-poverty Strategy
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Attended focus group meeting
14	Agency/Group/Organization	MENTAL HEALTH ASSOCIATION INC
	Agency/Group/Organization Type	Services-Health Health Agency
	What section of the Plan was addressed by Consultation?	Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Homelessness Strategy Non-Homeless Special Needs Social Services
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Attended focus group meeting
15	Agency/Group/Organization	Hampden County Sheriff
	Agency/Group/Organization Type	Other government - County Civic Leaders

	What section of the Plan was addressed by Consultation?	Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Homelessness Strategy Social Services
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Attended focus group meeting
16	Agency/Group/Organization	Clinical & Support Options
	Agency/Group/Organization Type	Services-Children Services-Persons with Disabilities Services-homeless Services-Health Health Agency
	What section of the Plan was addressed by Consultation?	Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Homelessness Strategy Social Services
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Attended focus group meeting

17	Agency/Group/Organization	Mercy Hospital
	Agency/Group/Organization Type	Services-Health Health Agency Publicly Funded Institution/System of Care Regional organization
	What section of the Plan was addressed by Consultation?	Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Homelessness Strategy Non-Homeless Special Needs
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Attended a focus group meeting
18	Agency/Group/Organization	Revival Time Evangelistic Center
	Agency/Group/Organization Type	Services-Children Services-Elderly Persons Civic Leaders Faith Based Group
	What section of the Plan was addressed by Consultation?	Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Homelessness Strategy

	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Attended focus group meeting
19	Agency/Group/Organization	Gandara Mental Health Center
	Agency/Group/Organization Type	Services-Children Services-homeless Services-Health Services-Substance Abuse
	What section of the Plan was addressed by Consultation?	Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Homelessness Strategy Non-Homeless Special Needs
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Attended focus group meeting
20	Agency/Group/Organization	SPRINGFIELD BOYS & GIRLS CLUB
	Agency/Group/Organization Type	Services-Children Services-Education Civic Leaders
	What section of the Plan was addressed by Consultation?	Anti-poverty Strategy Social Services
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Attended a focus group meeting

21	Agency/Group/Organization	Art for the Soul
	Agency/Group/Organization Type	Business Leaders Civic Leaders
	What section of the Plan was addressed by Consultation?	Economic Development
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Attended a focus group meeting
22	Agency/Group/Organization	Central City Boxing & Barbell
	Agency/Group/Organization Type	Services-Children Services-Health Services-Education Civic Leaders
	What section of the Plan was addressed by Consultation?	Economic Development Anti-poverty Strategy Social Services
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Attended a focus group meeting.
23	Agency/Group/Organization	Christina's House
	Agency/Group/Organization Type	Services - Housing Services-Children Services-Victims of Domestic Violence Services-homeless Services-Education Services-Employment

	What section of the Plan was addressed by Consultation?	Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Homelessness Strategy Social Services
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Attended a focus group meeting
24	Agency/Group/Organization	Center for Human Development
	Agency/Group/Organization Type	Services-Children Services-Health Health Agency Mental Health
	What section of the Plan was addressed by Consultation?	Social Services
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Attended a focus group meeting
25	Agency/Group/Organization	Springfield Partners for Community Action
	Agency/Group/Organization Type	Housing Services - Housing Services-Elderly Persons Services-Persons with Disabilities Service-Fair Housing Civic Leaders

	What section of the Plan was addressed by Consultation?	Housing Need Assessment Non-Homeless Special Needs Market Analysis Social Services
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Attended a focus group meeting
26	Agency/Group/Organization	East Africa Cultural Center, Inc.
	Agency/Group/Organization Type	Civic Leaders
	What section of the Plan was addressed by Consultation?	Housing Need Assessment
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Attended focus group meeting
27	Agency/Group/Organization	Greater Springfield Habitat for Humanity, Inc
	Agency/Group/Organization Type	Housing Services - Housing
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Market Analysis
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Attended a focus group meeting
28	Agency/Group/Organization	Hill Homes Housing Cooperative
	Agency/Group/Organization Type	Housing Neighborhood Organization

	What section of the Plan was addressed by Consultation?	Housing Need Assessment Market Analysis
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Attended focus group meeting
29	Agency/Group/Organization	Mutual Support Consulting
	Agency/Group/Organization Type	Services-Children Mental Health
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Non-Homeless Special Needs Market Analysis
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Attended focus group meeting
30	Agency/Group/Organization	Commonwealth Care Alliance
	Agency/Group/Organization Type	Services-Elderly Persons Services-Persons with Disabilities Services-Persons with HIV/AIDS Health Agency
	What section of the Plan was addressed by Consultation?	Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Homelessness Strategy Non-Homeless Special Needs

	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Attended focus group meeting
31	Agency/Group/Organization	Bilingual Veterans Outreach
	Agency/Group/Organization Type	Services - Housing Civic Leaders Services- Veterans
	What section of the Plan was addressed by Consultation?	Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Homelessness Strategy Non-Homeless Special Needs
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Attended focus group meeting
32	Agency/Group/Organization	NEW NORTH CITIZENS COUNCIL
	Agency/Group/Organization Type	Services - Housing Services-Children Services-Elderly Persons Services-homeless

	What section of the Plan was addressed by Consultation?	Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Homelessness Strategy Social Services
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Attended focus group meeting
33	Agency/Group/Organization	Viability
	Agency/Group/Organization Type	Housing Services - Housing Services-Persons with Disabilities Services-homeless Service-Fair Housing
	What section of the Plan was addressed by Consultation?	Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Homelessness Strategy Non-Homeless Special Needs
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Attended focus group meeting
34	Agency/Group/Organization	OPEN PANTRY COMMUNITY SERVICES
	Agency/Group/Organization Type	Services-Health

	What section of the Plan was addressed by Consultation?	Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Homelessness Strategy Anti-poverty Strategy
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Attended focus group meeting
35	Agency/Group/Organization	Baystate Health
	Agency/Group/Organization Type	Health Agency Publicly Funded Institution/System of Care
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Market Analysis
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Attended focus group meeting
36	Agency/Group/Organization	NAI Plotkin
	Agency/Group/Organization Type	Services - Housing Business Leaders Business and Civic Leaders
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Market Analysis
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Attended focus group meeting

37	Agency/Group/Organization	SilverBrick Square
	Agency/Group/Organization Type	Housing Business Leaders Business and Civic Leaders
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Market Analysis
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Attended focus group meeting
38	Agency/Group/Organization	Springfield Museums
	Agency/Group/Organization Type	Services-Education Neighborhood Organization
	What section of the Plan was addressed by Consultation?	Social Services
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Attended focus group meeting
39	Agency/Group/Organization	NEBA
	Agency/Group/Organization Type	Services-Employment
	What section of the Plan was addressed by Consultation?	Economic Development
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Attended focus group meeting

40	Agency/Group/Organization	AFFILIATED CHAMBERS OF COMMERCE
	Agency/Group/Organization Type	Services-Employment Regional organization Business Leaders
	What section of the Plan was addressed by Consultation?	Economic Development
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Attended focus group meeting
41	Agency/Group/Organization	SPRINGFIELD NEIGHBORHOOD HOUSING SERVICES, INC
	Agency/Group/Organization Type	Services - Housing Services-Education Services-Employment Service-Fair Housing Regional organization
	What section of the Plan was addressed by Consultation?	Public Housing Needs Social Services
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Attended focus group meeting
42	Agency/Group/Organization	MassHire
	Agency/Group/Organization Type	Services-Employment Regional organization
	What section of the Plan was addressed by Consultation?	Economic Development

<p>Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?</p>	<p>Attended focus group meeting</p>
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Identify any Agency Types not consulted and provide rationale for not consulting

During the Consolidated Plan process, the City of Springfield strived to meet with as many organizations as possible. The City offered organizations five different times in which they could attend a focus group meeting, to discuss the needs of the community. Organizations that could not attend a meeting were called at a different times to solicit their input.

The City held two Facebook Live hearings during the planning process of the Fourth Year Action Plan 2023-2024. The City did not hold any focus groups or in person meetings while planning the Action Plan due to the Coronavirus pandemic.

Other local/regional/state/federal planning efforts considered when preparing the Plan

Name of Plan	Lead Organization	How do the goals of your Strategic Plan overlap with the goals of each plan?
Continuum of Care	Springfield-Hampden County Continuum of Care	Ending Veteran and chronic homelessness. Creating a youth centric system to respond to youth under 25 experiencing housing instability.
Regional Housing Plan	Pioneer Valley Planning Commission	Strategic Plan included strategies regarding neighborhood revitalization which are consistent with the Regional Housing Plan.
Analysis of Impediments to Fair Housing (2020)	Pioneer Valley Planning Commission	Strategic plan incorporates strategies to overcome identified impediments.
Climate Action and Resilience Plan	Pioneer Valley Planning Commission	Strategic plan incorporates development of complete streets, energy-efficient construction, and improved communication between government and City residents.

Table 3 – Other local / regional / federal planning efforts

Narrative (optional)

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AP-12 Participation – 91.105, 91.200(c)

1. Summary of citizen participation process/Efforts made to broaden citizen participation Summarize citizen participation process and how it impacted goal-setting

The City's Participation Plan is designed to encourage citizens to participate in the development of the Consolidated Plan, Annual Action Plan, substantial amendments to the Consolidated Plan and Performance Reports (CAPER). As described in the plan, the City encourages the input of low/moderate income residents by 1) outreach to the public through mailings, 2) conducting a series of public hearings at various stages of the planning process, 3) creating a system to accept and respond to written comments from the citizens.

To ensure participation among low and moderate income residents the public hearings are held in areas where funds are mostly to be spent and to public housing residents.

The City makes information available and accessible to all interested parties. At a minimum, the City provides information concerning proposed activities, including amount of assistance, range of activities to be undertaken and the amount that will benefit low/moderate income persons. All information is provided in English and Spanish.

The City relied on input received from the public in establishing its priorities and goals for its Consolidated Plan, 2020-2024.

Due to Coronavirus pandemic, the hearings were held on the City of Springfield's Facebook page as Facebook Live meetings. The hearings were in English and in Spanish.

Citizen Participation Outreach

Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (if applicable)
1	FaceBook Live Hearing	Minorities Non-English Speaking - Specify other language: Spanish Persons with disabilities Non-targeted/broad community Residents of Public and Assisted Housing City of Springfield Residents	Facebook Live; Hearing #1, January 11, 2023 on the City of Springfield's Facebook page;340 people reached and 332 views.	2 comments received; 6 comments received on Facebook Live	All comments have been accepted	

Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)
2	Facebook Live Hearing	<p>Minorities</p> <p>Non-English Speaking - Specify other language: Spanish</p> <p>Persons with disabilities</p> <p>Non-targeted/broad community</p> <p>Residents of Public and Assisted Housing</p> <p>City of Springfield Residents</p>	<p>Facebook Live Hearing #2, January 18, 2023 on the City of Springfield's Facebook page; 180 people reached; 152 views.</p>	<p>3 Comments received; 1 comment received on Facebook Live</p>	<p>All comments have been accepted</p>	

Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)
3	Flyer	<p>Minorities</p> <p>Non-English Speaking - Specify other language: Spanish</p> <p>Persons with disabilities</p> <p>Non-targeted/broad community</p> <p>Residents of Public and Assisted Housing</p> <p>City of Springfield Residents</p>	<p>The OCD has an extensive mailing list. The list includes residents of the City of Springfield, neighborhood councils, City Councilors, businesses and public service agencies. Flyers are sent with dates of public hearings, the release of any RFP's and when the DRAFT Action Plan will be available for public comment/review</p>	<p>All comments received during the DRAFT comment period are made part of this document, AD-26</p>	<p>All comments have been accepted</p>	

Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)
4	Facebook Live Hearing	<p>Minorities</p> <p>Non-English Speaking - Specify other language: Spanish</p> <p>Persons with disabilities</p> <p>Non-targeted/broad community</p> <p>Residents of Public and Assisted Housing</p> <p>City of Springfield residents</p>	<p>Facebook Live; Hearing DRAFT Action Plan 2023-2024; April 26, 2023 on the City of Springfield's Facebook page; ----- views and ----- people were reached</p>	<p># Comment was received during the DRAFT comment period of the Action Plan 2023-2024. Comments received during the DRAFT comment period are made part of this document, AD-26</p>	<p>All comments have been accepted</p>	

Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)
5	Internet Outreach	<p>Minorities</p> <p>Non-English Speaking - Specify other language: Spanish</p> <p>Persons with disabilities</p> <p>Non-targeted/broad community</p> <p>Residents of Public and Assisted Housing</p> <p>City of Springfield Residents</p>	<p>The Metro Record posts a web banner for 30 days during the Action Plan process in January and for 30 days in April when the DRAFT Plan is available for public comment/review. The banner includes dates of the Facebook Live Hearings, dates of the DRAFT availability and how to submit public comments.</p>	<p># of comments received during the AP process; 2023-2024;</p>	<p>All comments have been accepted</p>	

Table 4 – Citizen Participation Outreach

Expected Resources

AP-15 Expected Resources – 91.220(c)(1,2)

Introduction

In 2023-2024 the City of Springfield will receive \$3,752,266.00 of CDBG funding, \$1,810,898.00 of HOME funding, \$331,925.00 of ESG funding and \$833,980.00 of HOPWA funding. The amounts listed in this section do not include any allocations City will receive as a part of the 2020 Coronavirus Aid, Relief, and Economic Security (CARES) Act or the 2021 American Rescue Plan Act (ARPA).

Anticipated Resources

Program	Source of Funds	Uses of Funds	Expected Amount Available Year 1				Expected Amount Available Remainder of ConPlan \$	Narrative Description
			Annual Allocation: \$	Program Income: \$	Prior Year Resources: \$	Total: \$		
CDBG	public - federal	Acquisition Admin and Planning Economic Development Housing Public Improvements Public Services	3,752,266	225,000	0	3,977,266	4,032,426	CDBG is used to assist low- and moderate-income individuals or households through a variety of activities, including housing development, public services, planning, economic development, and public facility improvements.

Program	Source of Funds	Uses of Funds	Expected Amount Available Year 1				Expected Amount Available Remainder of ConPlan \$	Narrative Description
			Annual Allocation: \$	Program Income: \$	Prior Year Resources: \$	Total: \$		
HOME	public - federal	Acquisition Homebuyer assistance Homeowner rehab Multifamily rental new construction Multifamily rental rehab New construction for ownership TBRA	1,810,898	2,000	0	1,812,898	1,520,196	The HOME Investment Partnerships Program is used for a variety of affordable housing activities, including renovation of housing, new construction of housing and rental assistance

Program	Source of Funds	Uses of Funds	Expected Amount Available Year 1				Expected Amount Available Remainder of ConPlan \$	Narrative Description
			Annual Allocation: \$	Program Income: \$	Prior Year Resources: \$	Total: \$		
HOPWA	public - federal	Permanent housing in facilities Permanent housing placement Short term or transitional housing facilities STRMU Supportive services TBRA	833,980	0	0	833,980	586,380	The Housing Opportunities for Persons with AIDS (HOPWA) program was established to provide housing assistance and related supportive services for low-income persons living with HIV/AIDS and their families

Program	Source of Funds	Uses of Funds	Expected Amount Available Year 1				Expected Amount Available Remainder of ConPlan \$	Narrative Description
			Annual Allocation: \$	Program Income: \$	Prior Year Resources: \$	Total: \$		
ESG	public - federal	Conversion and rehab for transitional housing Financial Assistance Overnight shelter Rapid re-housing (rental assistance) Rental Assistance Services Transitional housing	331,925	0	0	331,925	370,591	ESG funds may be used for five program components: street outreach, emergency shelter, homelessness prevention, rapid re-housing assistance, and HMIS; as well as administrative activities.

Table 5 - Expected Resources – Priority Table

Explain how federal funds will leverage those additional resources (private, state and local funds), including a description of how matching requirements will be satisfied

Sources of Leveraged Funds include:

- Continuum of Care - US Dept. of HUD -\$6,923,576 federal funds (funding for permanent supportive and rapid rehousing housing for persons experiencing homelessness), plus 25% match contributed by subrecipients
- Health Care for the Homeless - \$2,025,366 (funding for health services for person experiencing homelessness)
- Heartwap - State of MA - \$655,000 (funding for heating system repair and maintenance)
- Chapter 90 Funds - \$1,750,000 (funding for roads/sidewalks)

- City ARPA Funds - 123,000,000
- CDBG-DR - US Dept. of HUD - \$21,896,000 (disaster recovery funds - to be used for projects in the tornado path) NDR - US Dept. of HUD - \$17,056,880 (National Disaster Resilience Grant funds to be used for approved resilience projects)
- Commonwealth of MA Homeless Youth Program - \$776,589 per year
- Multiple sources for rehabilitation of 275 Chestnut Supportive Housing: \$14,002,900- Federal LIHTC Equity - \$3,903,900; AHTF - \$1,000,000; FCF-DMH - \$426,000; HIF - \$1,000,000; HSF - \$1,000,000; DHCD ARPA-SH funds - \$4,268,000; City of Springfield - \$400,000; Springfield HOME-ARP - \$1,500,000; Seller Note - \$55,000; Developer fee loan - \$450,000
- Match for ESG is provided by the subrecipient agencies, which identify the amount and source of match in their application to the City, and verify the match after each grant award. ESG administrative funds are matched by the City of Springfield using CDBG funds.

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If appropriate, describe publically owned land or property located within the jurisdiction that may be used to address the needs identified in the plan

Springfield regularly becomes the owner of vacant lots and residential buildings through foreclosure for nonpayment of property taxes. The City frequently uses residential vacant lots for development of new homes and seeks new owners for homeownership or management of multi-family buildings. In some instances, the City makes vacant lots available simultaneously with federal funds dedicated to new construction, for the purpose of creating quality affordable homeownership opportunities.

Discussion

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Annual Goals and Objectives

AP-20 Annual Goals and Objectives

Goals Summary Information

Sort Order	Goal Name	Start Year	End Year	Category	Geographic Area	Needs Addressed	Funding	Goal Outcome Indicator
1	Public Services - General	2020	2024	Non-Housing Community Development	Local Target Area NRSA - 2020 Consolidated Plan Renewal	Strengthen Neighborhoods	CDBG: \$700,800	Public service activities other than Low/Moderate Income Housing Benefit: 10000 Persons Assisted
2	Improve Housing Stock	2020	2024	Affordable Housing	Local Target Area NRSA - 2020 Consolidated Plan Renewal	Provide Healthy and Affordable Housing	CDBG: \$630,000	Homeowner Housing Rehabilitated: 330 Household Housing Unit
3	Historic Preservation	2020	2024	Non-Housing Community Development	Local Target Area NRSA - 2020 Consolidated Plan Renewal	Strengthen Neighborhoods	CDBG: \$75,000	Other: 2 Other

Sort Order	Goal Name	Start Year	End Year	Category	Geographic Area	Needs Addressed	Funding	Goal Outcome Indicator
4	Clean up of Sites	2020	2024	Non-Housing Community Development	Local Target Area NRSA - 2020 Consolidated Plan Renewal	Strengthen Neighborhoods	CDBG: \$101,013	Buildings Demolished: 1 Buildings Other: 200 Other
5	Capacity Building	2020	2024	Non-Housing Community Development	Local Target Area NRSA - 2020 Consolidated Plan Renewal	Strengthen Neighborhoods	CDBG: \$49,000	Other: 10 Other
6	Creative Economy	2020	2024	Non-Homeless Special Needs Non-Housing Community Development	Local Target Area NRSA - 2020 Consolidated Plan Renewal	Strengthen Neighborhoods	CDBG: \$50,000	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit: 2000 Persons Assisted
7	Street Sweeps	2020	2024	Non-Housing Community Development	Local Target Area NRSA - 2020 Consolidated Plan Renewal	Strengthen Neighborhoods	CDBG: \$35,000	Housing Code Enforcement/Foreclosed Property Care: 300 Household Housing Unit
8	Public Facilities	2020	2024	Non-Housing Community Development	Local Target Area NRSA - 2020 Consolidated Plan Renewal	Strengthen Neighborhoods	CDBG: \$1,201,000	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit: 9000 Persons Assisted

Sort Order	Goal Name	Start Year	End Year	Category	Geographic Area	Needs Addressed	Funding	Goal Outcome Indicator
9	Public Facilities - Non Profit	2020	2024	Non-Housing Community Development	Local Target Area NRSA - 2020 Consolidated Plan Renewal	Strengthen Neighborhoods	CDBG: \$250,000	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit: 10 Persons Assisted
10	Down Payment	2020	2024	Affordable Housing	Local Target Area NRSA - 2020 Consolidated Plan Renewal	Provide Healthy and Affordable Housing	CDBG: \$90,000	Direct Financial Assistance to Homebuyers: 25 Households Assisted
11	New Affordable Housing - Owner	2020	2024	Affordable Housing	Local Target Area NRSA - 2020 Consolidated Plan Renewal	Provide Healthy and Affordable Housing	HOME: \$931,609	Homeowner Housing Added: 1 Household Housing Unit
12	New Affordable Housing - Rental	2020	2024	Affordable Housing	Local Target Area	Provide Healthy and Affordable Housing	HOME: \$400,000	Rental units constructed: 11 Household Housing Unit
13	Rental Assistance	2020	2024	Affordable Housing	Local Target Area NRSA - 2020 Consolidated Plan Renewal	Provide Healthy and Affordable Housing	HOME: \$300,000	Tenant-based rental assistance / Rapid Rehousing: 45 Households Assisted

Sort Order	Goal Name	Start Year	End Year	Category	Geographic Area	Needs Addressed	Funding	Goal Outcome Indicator
14	Homelessness Prevention	2020	2024	Homeless	Local Target Area NRSA - 2020 Consolidated Plan Renewal	Provide Healthy and Affordable Housing	ESG: \$331,925	Homelessness Prevention: 100 Persons Assisted
15	Overnight Shelter	2020	2024	Homeless	NRSA - 2020 Consolidated Plan Renewal	Provide Healthy and Affordable Housing	CDBG: \$25,000	Homeless Person Overnight Shelter: 1000 Persons Assisted
16	HOPWA	2020	2024	Non-Homeless Special Needs	Local Target Area NRSA - 2020 Consolidated Plan Renewal	Provide Healthy and Affordable Housing	HOPWA: \$811,470	Housing for People with HIV/AIDS added: 54 Household Housing Unit

Table 6 – Goals Summary

Goal Descriptions

1	Goal Name	Public Services - General
	Goal Description	Public Service activities other than low/mod housing; provide services to homeless, recovery support, youth services, ESOL, job training and other public service activities to low moderate income persons.
2	Goal Name	Improve Housing Stock
	Goal Description	Existing homeowner rehab; Emergency rehab; HEARTWAP; Revitalize CDC

3	Goal Name	Historic Preservation
	Goal Description	he Office of Housing will make applications available to provide grants to owner-occupied historic homes for exterior repairs.
4	Goal Name	Clean up of Sites
	Goal Description	Buildings demolished; graffiti removal and dispose of properties
5	Goal Name	Capacity Building
	Goal Description	Work with neighborhood councils to build capacity.
6	Goal Name	Creative Economy
	Goal Description	Fund efforts around public art and growth of the creative economy to foster elimination of blight, job creation and create a sense of place.
7	Goal Name	Street Sweeps
	Goal Description	Support housing inspectors and staff who enforce local housing.
8	Goal Name	Public Facilities
	Goal Description	Public facilities/improvements, work to improve the physical environment through enhancement of streets, parks, streetscapes, bikeways and open space; include the Neighborhood Plan Implementation.
9	Goal Name	Public Facilities - Non Profit
	Goal Description	Capital improvements to non-profits.
10	Goal Name	Down Payment
	Goal Description	Program delivery; FTHB; Direct financial assistance

11	Goal Name	New Affordable Housing - Owner
	Goal Description	Provide affordable homeownership opportunities through new construction for households with incomes below 80% of AMI; CHDO and Non-CHDO
12	Goal Name	New Affordable Housing - Rental
	Goal Description	Chestnut Crossing II
13	Goal Name	Rental Assistance
	Goal Description	TBRA
14	Goal Name	Homelessness Prevention
	Goal Description	Rehousing overnight shelter; provide healthy and affordable housing
15	Goal Name	Overnight Shelter
	Goal Description	Provide Overnight Shelter- Friends of the Homeless Shelter
16	Goal Name	HOPWA
	Goal Description	Provide housing assistance with persons with aids/rental assistance and supportive services

Projects

AP-35 Projects – 91.220(d)

Introduction

In 2023, the City of Springfield will receive \$3,752,266.00 of CDBG funding, \$1,810,898.00 of HOME funding, \$331,925.00 of ESG funding, and \$833,980.00 of HOPWA funding. The amounts listed in this section do not include any allocations the City will receive as a part of the Coronavirus Aid, Relief, and Economic Security (CARES) Act or the American Rescue Plan Act (ARPA).

This section and the next section (Project Summary) are a listing of projects the City of Springfield will undertake with this funding. Projects can begin July 1, 2023 and are scheduled to end on June 30, 2024.

Projects

#	Project Name
1	Planning & Administration
2	Public Service- Exempt
3	Public Service-Non Exempt
4	Homeowner Rehab-Emergency Repair and Program Delivery
5	HEARTWAP
6	First Time Homebuyer Program Delivery
7	Historic Home Restoration Program
8	Revitalize CDC- GreenNFIT Neighborhood Rebuild
9	Clearance & Demo Program Delivery
10	Capacity Building
11	Cultural District Public Art Program
12	Disposition Program Delivery
13	Code Enforcement-Street Sweeps
14	Public Infrastructure- Streets/Sidewalks/Design
15	Park Reconstruction
16	Grafitti
17	Neighborhood Plan Implementation
18	Rehabilitation for Non-Profits
19	HOME Planning & Administration
20	Project Based Homeownership-CHDO & NON-CHDO
21	Rental Production

#	Project Name
22	Tenant Based Rental Assistance (TBRA)
23	ESG23 City of Springfield
24	2023-2025 City of Springfield MA22F002 (SPFLD)
25	2023-2025 Cooley Dickinson MA22F002 (SPFLD)
26	2023-2025 River Valley MA22F002 (SPFLD)
27	2023-2025 New North MA22F002(SPFLD)

Table 7 - Project Information

Describe the reasons for allocation priorities and any obstacles to addressing underserved needs

Springfield's investment of CDBG funds is based on whether the activity falls within a City funding priority, whether the service is an eligible activity, and whether the service or need meets a national objective. In addition, the activity must meet one of the following CDBG objectives: (1) provide a suitable living environment; (2) provide decent housing; and (3) provide economic opportunity.

CDBG and HOME resources are allocated to maximize the benefits within target areas. While public infrastructure, parks, open space and public facility type projects are exclusively within targeted areas, other strategic investments are made for the benefit of low-moderate income residents throughout the City. In order to meet high priority needs of the community such as job creation and economic development, it may be necessary to invest outside low/moderate census tracts.

Emergency Solutions Grant (ESG) funding is dedicated to meet the needs of homeless or at-risk households, wherever they are located. Shelter operation funds go to the geographic location of the eligible shelters. After the CoC and the City determine priorities, specific funding allocations are made through a request for proposal process (RFP).

HOPWA funds are allocated throughout the EMSA which includes Hampden, Hampshire and Franklin counties. HOPWA funds are allocated primarily to alleviate the housing cost burden and provide supportive services for eligible households.

AP-38 Project Summary
Project Summary Information

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1	Project Name	Planning & Administration
	Target Area	Local Target Area NRSA - 2020 Consolidated Plan Renewal
	Goals Supported	Creative Economy Public Facilities Public Facilities - Non Profit Public Services - General Clean up of Sites Street Sweeps Historic Preservation Capacity Building Improve Housing Stock
	Needs Addressed	Foster an Inclusive Economy Strengthen Neighborhoods Provide Healthy and Affordable Housing
	Funding	CDBG: \$795,453
	Description	Funding for planning & execution of the CDBG Program; including general management and oversight, fiscal and compliance; includes funding for UMASS Design Center & \$70,000 for Neighborhood Councils; Fair Housing is included
	Target Date	6/30/2024
	Estimate the number and type of families that will benefit from the proposed activities	N/A
	Location Description	N/A
	Planned Activities	N/A
2	Project Name	Public Service- Exempt
	Target Area	NRSA - 2020 Consolidated Plan Renewal
	Goals Supported	Public Services - General
	Needs Addressed	Strengthen Neighborhoods
	Funding	CDBG: \$110,000

	Description	CDBG funds will be used to provide homeless services, recovery support, youth services, ESOL, job training and other public service activities to low moderate income persons. Funding will be awarded to agencies that are exempt from the public service cap. Decisions on specific agencies/programs to be funded will be made after July 1, 2023.
	Target Date	6/30/2024
	Estimate the number and type of families that will benefit from the proposed activities	600 low and moderate income persons
	Location Description	NRSA Neighborhoods
	Planned Activities	
3	Project Name	Public Service-Non Exempt
	Target Area	NRSA - 2020 Consolidated Plan Renewal
	Goals Supported	Public Services - General
	Needs Addressed	Strengthen Neighborhoods
	Funding	CDBG: \$590,800
	Description	CDBG funds will be used to provide services to low and moderate income persons. Services include job training, employment training, education programs, youth services, substance abuse, childcare, disability services, veteran services, homeless services, fair housing and other public service activities. Decisions on the specific agencies/programs to be funded will be made after July 1, 2023.
	Target Date	6/30/2024
	Estimate the number and type of families that will benefit from the proposed activities	9000 low and moderate income persons
	Location Description	CDBG eligible neighborhoods adn NRSA neighborhoods
	Planned Activities	Youth services, including after school programs and summer programs, employment training and education programs, elderly services, adult learning, disability services, veteran services, child care and other eligible public service activities.

4	Project Name	Homeowner Rehab-Emergency Repair and Program Delivery
	Target Area	Local Target Area NRSA - 2020 Consolidated Plan Renewal
	Goals Supported	Improve Housing Stock
	Needs Addressed	Provide Healthy and Affordable Housing
	Funding	CDBG: \$420,000
	Description	The Office of Housing will offer a 0% deferred interest forgivable loan to income eligible homeowners to complete emergency repairs or modifications to accommodate mobility limitation to homeowners. Funding includes rehabilitation loans and program costs associated with the housing rehabilitation program.
	Target Date	6/30/2024
	Estimate the number and type of families that will benefit from the proposed activities	Housing rehabilitation for 30 households; program will serve low and moderate income homeowners.
	Location Description	Income eligible households; City of Springfield, MA
	Planned Activities	Emergency rehabilitation costs for 30 households and program delivery; \$350,000- rehab and \$70,000 Program Delivery
5	Project Name	HEARTWAP
	Target Area	Local Target Area
	Goals Supported	Improve Housing Stock
	Needs Addressed	Provide Healthy and Affordable Housing
	Funding	CDBG: \$175,000
	Description	The Office of Housing will staff to operate a state funded heating system repair and replacement program for income eligible households. Some of the funding will be set aside to pay direct costs that exceed the programmatic limits for system repairs and replacement.
	Target Date	6/30/2024

	Estimate the number and type of families that will benefit from the proposed activities	300
	Location Description	Citywide-Springfield, MA
	Planned Activities	Energy replacement improvements
6	Project Name	First Time Homebuyer Program Delivery
	Target Area	Local Target Area NRSA - 2020 Consolidated Plan Renewal
	Goals Supported	Down Payment
	Needs Addressed	Provide Healthy and Affordable Housing
	Funding	CDBG: \$90,000
	Description	The FTHB and financial assistance funds eligible households with down payment and closing costs of \$4000 per household at the time of the closing. Funding includes individual homebuyer assistance and program costs are related to the FTHB program. The program is administered through the Office of Housing.
	Target Date	6/30/2024
	Estimate the number and type of families that will benefit from the proposed activities	25
	Location Description	Income eligible households in Springfield, MA
	Planned Activities	FTHB activities; homeowner financial assistance
7	Project Name	Historic Home Restoration Program
	Target Area	Local Target Area NRSA - 2020 Consolidated Plan Renewal
	Goals Supported	Historic Preservation
	Needs Addressed	Strengthen Neighborhoods
	Funding	CDBG: \$75,000
	Description	The Office of Housing will make applications available to provide grants to owner-occupied historic homes for exterior repairs.

	Target Date	6/30/2024
	Estimate the number and type of families that will benefit from the proposed activities	3 homes
	Location Description	CDBG target areas within Historic Districts
	Planned Activities	Grants to owner-occupied historic homes for exterior repairs.
8	Project Name	Revitalize CDC- GreenNFIT Neighborhood Rebuild
	Target Area	Local Target Area
	Goals Supported	Improve Housing Stock
	Needs Addressed	Provide Healthy and Affordable Housing
	Funding	CDBG: \$35,000
	Description	Revitalize CDC will target homes in the North End-Memorial Square neighborhoods. Homes will be repaired, modified or rehabilitated after a comprehensive home assessment is completed. This program also works to increase the overall curb appeal of the properties it works on as well as the entire neighborhood.
	Target Date	6/30/2024
	Estimate the number and type of families that will benefit from the proposed activities	4 household units
	Location Description	North End /Memorial Square
	Planned Activities	Repairs to homes that will increase homes energy efficiency, health and safety.
9	Project Name	Clearance & Demo Program Delivery
	Target Area	Local Target Area NRSA - 2020 Consolidated Plan Renewal
	Goals Supported	Clean up of Sites
	Needs Addressed	Strengthen Neighborhoods
	Funding	CDBG: \$28,000

	Description	Clearance & Demo Program will fund program costs associated with clearance & demolition of blighted properties. The program administered through the Office of Housing.
	Target Date	6/30/2024
	Estimate the number and type of families that will benefit from the proposed activities	5 properties
	Location Description	CDBG Target areas and NRSA neighborhoods
	Planned Activities	Clearance & Demo of blighted properties
10	Project Name	Capacity Building
	Target Area	Local Target Area
	Goals Supported	Capacity Building
	Needs Addressed	Strengthen Neighborhoods
	Funding	CDBG: \$49,000
	Description	Funds will be allocated for staffing costs associated with building capacity within existing neighborhood organizations to undertake neighborhood revitalization projects.
	Target Date	6/30/2024
	Estimate the number and type of families that will benefit from the proposed activities	10 neighborhood organizations
	Location Description	CDBG eligible neighborhoods
	Planned Activities	Work with neighborhood councils to build capacity in neighborhoods
11	Project Name	Cultural District Public Art Program
	Target Area	Local Target Area
	Goals Supported	Creative Economy
	Needs Addressed	Foster an Inclusive Economy
	Funding	CDBG: \$50,000

	Description	The Office of Planning & Economic Development will procure public art pieces for public display in CDBG eligible areas. The program will seek to purchase art from local artists to display in public areas.
	Target Date	6/30/2024
	Estimate the number and type of families that will benefit from the proposed activities	2000 low and moderate income persons
	Location Description	City of Springfield, CDBG eligible neighborhoods
	Planned Activities	RFP proess; selection of artists and installation of art work
12	Project Name	Disposition Program Delivery
	Target Area	Local Target Area NRSA - 2020 Consolidated Plan Renewal
	Goals Supported	Clean up of Sites
	Needs Addressed	Strengthen Neighborhoods
	Funding	CDBG: \$33,013
	Description	Funds are used to provide staff costs associated with the disposition of properties. The program is designed to effect redevelopment.
	Target Date	6/30/2024
	Estimate the number and type of families that will benefit from the proposed activities	20 properties
	Location Description	CDBG target areas and NRSA neighborhoods
	Planned Activities	Clearance & Demo of blighted properties
13	Project Name	Code Enforcement-Street Sweeps
	Target Area	Local Target Area NRSA - 2020 Consolidated Plan Renewal
	Goals Supported	Street Sweeps
	Needs Addressed	Strengthen Neighborhoods
	Funding	CDBG: \$35,000

	Description	The Code Enforcement Program is dedicated to the improvement of the quality of life of the citizens of Springfield. Funds will be used to conduct proactive street sweeps on weekends. They will be performed on a house-house/street/street basis. All are located within CDBG target neighborhoods and NRSA neighborhoods.
	Target Date	6/30/2024
	Estimate the number and type of families that will benefit from the proposed activities	300 housing units
	Location Description	CDBG eligible areas and NRSA neighborhoods
	Planned Activities	Saturday street sweeps
14	Project Name	Public Infrastructure- Streets/Sidewalks/Design
	Target Area	Local Target Area NRSA - 2020 Consolidated Plan Renewal
	Goals Supported	Public Facilities
	Needs Addressed	Strengthen Neighborhoods
	Funding	CDBG: \$310,000
	Description	Funding will be used to improve pedestrian and bicycle circulation and safety, bike share and wayfinding infrastructure; lighting, physical repairs and the reconstruction of sidewalks and streets that will improve the infrastructure system within the CDBG eligible neighborhoods. These infrastructure improvements will be targeted to compliment other projects funded with HUD grants and planning initiatives.
	Target Date	6/30/2024
	Estimate the number and type of families that will benefit from the proposed activities	5000 low and moderate income persons
	Location Description	CDBG eligible areas and NRSA neighborhoods
	Planned Activities	Physical repairs and reconstruction of sidewalks; design for improvements of major corridor for vehicular and pedectrian circulation.
15	Project Name	Park Reconstruction

	Target Area	Local Target Area NRSA - 2020 Consolidated Plan Renewal
	Goals Supported	Public Facilities
	Needs Addressed	Strengthen Neighborhoods
	Funding	CDBG: \$700,000
	Description	CDBG funds will be allocated to provide upgrades and improvements to the parks, splash pads and pools in target and NRSA neighborhoods. The Office of Community Development will work with the Park Department and Capital Assets Department to complete park projects.
	Target Date	6/30/2024
	Estimate the number and type of families that will benefit from the proposed activities	4000 low and moderate income persons.
	Location Description	TBD
	Planned Activities	Upgrades to parks, splash pad improvements
16	Project Name	Graffiti
	Target Area	Local Target Area NRSA - 2020 Consolidated Plan Renewal
	Goals Supported	Clean up of Sites
	Needs Addressed	Strengthen Neighborhoods
	Funding	CDBG: \$40,000
	Description	Program costs associated with the removal of graffiti from privately owned buildings. The program will be administered through the Office of Housing.
	Target Date	6/30/2024
	Estimate the number and type of families that will benefit from the proposed activities	200 buildings
	Location Description	CDBG eligible target areas and NRSA neighborhoods
	Planned Activities	Removal of graffiti to privately owned building

17	Project Name	Neighborhood Plan Implementation
	Target Area	Local Target Area NRSA - 2020 Consolidated Plan Renewal
	Goals Supported	Public Facilities
	Needs Addressed	Strengthen Neighborhoods
	Funding	CDBG: \$191,000
	Description	Funding will be used to implement newly completed Neighborhood Plans within the CDBG target neighborhoods. All funding will be used for physical improvements.
	Target Date	6/30/2024
	Estimate the number and type of families that will benefit from the proposed activities	500 persons
	Location Description	CDBG target areas
	Planned Activities	Physical improvements to CDBG target areas based on new Neighborhood plans
18	Project Name	Rehabilitation for Non-Profits
	Target Area	Local Target Area NRSA - 2020 Consolidated Plan Renewal
	Goals Supported	Public Facilities - Non Profit
	Needs Addressed	Strengthen Neighborhoods
	Funding	CDBG: \$250,000
	Description	The City will fund nonprofit organizations for capital improvements to their facilities.
	Target Date	6/30/2024
	Estimate the number and type of families that will benefit from the proposed activities	8 Non-Profit Organizations
	Location Description	Nonprofit agencies throughout Springfield that serve low income residents of Springfield

	Planned Activities	Rehab of non-profit organizations
19	Project Name	HOME Planning & Administration
	Target Area	Local Target Area NRSA - 2020 Consolidated Plan Renewal
	Goals Supported	New Affordable Housing - Owner Down Payment Improve Housing Stock
	Needs Addressed	Strengthen Neighborhoods Provide Healthy and Affordable Housing
	Funding	HOME: \$181,289
	Description	The Office of Housing will use these funds for the planning & execution of the HOME Program including general management and oversight of the program.
	Target Date	6/30/2024
	Estimate the number and type of families that will benefit from the proposed activities	N/A
	Location Description	N/A
	Planned Activities	N/A
20	Project Name	Project Based Homeownership-CHDO & NON-CHDO
	Target Area	Local Target Area
	Goals Supported	New Affordable Housing - Owner
	Needs Addressed	Provide Healthy and Affordable Housing
	Funding	HOME: \$931,609
	Description	Funds for developers to acquire and rehabilitate and/construct housing for resale to income eligible households.
	Target Date	6/30/2024
	Estimate the number and type of families that will benefit from the proposed activities	1 Unit

	Location Description	CDBG eligible areas
	Planned Activities	Funds for developers to acquire, rehabilitate and/or construct housing for resale to income eligible households
21	Project Name	Rental Production
	Target Area	Local Target Area
	Goals Supported	New Affordable Housing - Rental
	Needs Addressed	Provide Healthy and Affordable Housing
	Funding	HOME: \$400,000
	Description	Funds for the preservation or development of affordable rental housing. The program will be operated by the Office of Housing. Funds will be loaned to for profit and nonprofit developers.
	Target Date	6/30/2024
	Estimate the number and type of families that will benefit from the proposed activities	11 rental housing units housing for low and moderate income households
	Location Description	City of Springfield target areas
	Planned Activities	Rehab/creation of affordable rental housing
22	Project Name	Tenant Based Rental Assistance (TBRA)
	Target Area	Local Target Area
	Goals Supported	Rental Assistance
	Needs Addressed	Provide Healthy and Affordable Housing
	Funding	HOME: \$300,000
	Description	Rental assistance will be provided to homeless, special needs or young adult households. Ongoing rental assistance is provided to households; links subsidies together with supportive services. One time security deposit assistance is being provided to assist in moving from homelessness to stable housing. The program provides a preference to households experiencing chronic homelessness.
	Target Date	6/30/2024

	Estimate the number and type of families that will benefit from the proposed activities	45 households
	Location Description	City of Springfield
	Planned Activities	Rental assistance and security deposit assistance
23	Project Name	ESG23 City of Springfield
	Target Area	Local Target Area NRSA - 2020 Consolidated Plan Renewal
	Goals Supported	Homelessness Prevention Overnight Shelter
	Needs Addressed	Provide Healthy and Affordable Housing
	Funding	ESG: \$331,925
	Description	The Office of Housing will use these funds for the planning & execution of the ESG Program, including the general management and oversight and will be provided to subrecipients to operate emergency shelter, provide street outreach, prevent homelessness and provide rapid rehousing funds and assistance to homeless households. The program will fund financial assistance and social services.
	Target Date	12/30/2023
	Estimate the number and type of families that will benefit from the proposed activities	100 extremely low income and low income persons assisted
	Location Description	Springfield, MA
	Planned Activities	Planning & Administration, Shelter Operations, Homelessness Outreach, Homeless Prevention and Rapid Rehousing
24	Project Name	2023-2025 City of Springfield MA22F002 (SPFLD)
	Target Area	Local Target Area NRSA - 2020 Consolidated Plan Renewal
	Goals Supported	HOPWA
	Needs Addressed	Provide Healthy and Affordable Housing

	Funding	HOPWA: \$25,019
	Description	Salaries for Administration of the HOPWA Grant through the Office of Housing
	Target Date	6/30/2024
	Estimate the number and type of families that will benefit from the proposed activities	N/A
	Location Description	EMSA-Hampden, Hampshire and Franklin counties
	Planned Activities	N/A
25	Project Name	2023-2025 Cooley Dickinson MA22F002 (SPFLD)
	Target Area	Local Target Area NRSA - 2020 Consolidated Plan Renewal
	Goals Supported	HOPWA
	Needs Addressed	Provide Healthy and Affordable Housing
	Funding	HOPWA: \$242,004
	Description	Cooley Dickinson- A positive Place HOPWA Grant; Tenant Based Rental Assistance and supportive services.
	Target Date	6/30/2024
	Estimate the number and type of families that will benefit from the proposed activities	17 individuals
	Location Description	EMSA-Hampden, Hampshire and Franklin Counties
	Planned Activities	Funding for Cooley Dickinson's A Positive Place program to provide supportive services and TBRA to households impacted by HIV/AIDS
26	Project Name	2023-2025 River Valley MA22F002 (SPFLD)
	Target Area	Local Target Area NRSA - 2020 Consolidated Plan Renewal
	Goals Supported	HOPWA
	Needs Addressed	Provide Healthy and Affordable Housing

	Funding	HOPWA: \$316,957
	Description	River Valley Counseling Center HOPWA Grant. Tenant Based rental assistance and supportive services.
	Target Date	6/30/2027
	Estimate the number and type of families that will benefit from the proposed activities	25 extremely low and low income Households
	Location Description	EMSA-Hampden, Hampshire and Franklin County
	Planned Activities	Funding for River Valley Counseling Center to provide rental assistance and supportive services to persons with HIV/AIDS and their families
27	Project Name	2023-2025 New North MA22F002(SPFLD)
	Target Area	Local Target Area NRSA - 2020 Consolidated Plan Renewal
	Goals Supported	HOPWA
	Needs Addressed	Provide Healthy and Affordable Housing
	Funding	HOPWA: \$250,000
	Description	NNCC HOPWA Program-STRMU and rental startup
	Target Date	6/30/2027
	Estimate the number and type of families that will benefit from the proposed activities	50 individuals with HIV/AIDS and their families
	Location Description	EMSA-Hampden, Hampshire and Franklin Counties
	Planned Activities	Funding to provide supportive services, STRMU and housing placement to households impacted by HIV/AIDS

AP-50 Geographic Distribution – 91.220(f)

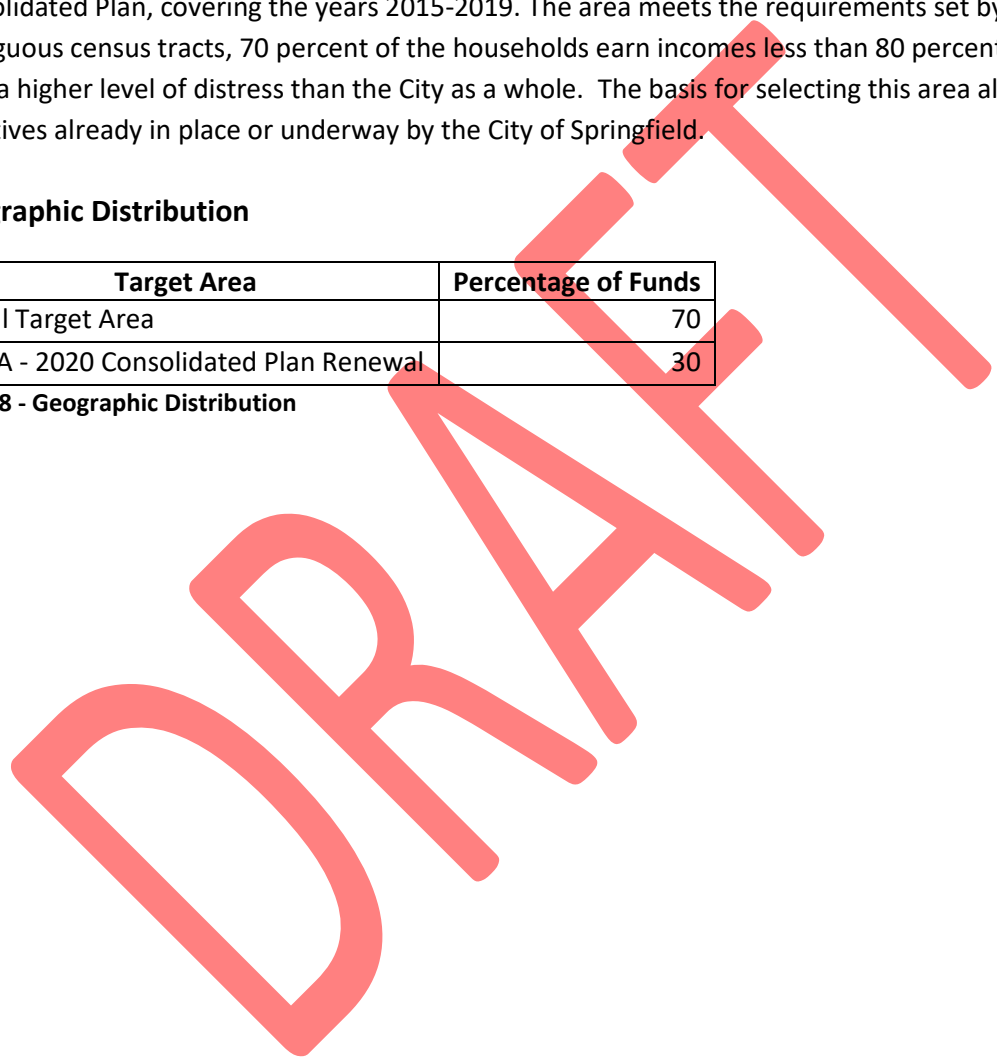
Description of the geographic areas of the entitlement (including areas of low-income and minority concentration) where assistance will be directed

The City of Springfield will continue to focus efforts in a Neighborhood Revitalization Strategy Area (NRSA) on the north side of the City. This area is the same as the NRSA as certified in the previous Consolidated Plan, covering the years 2015-2019. The area meets the requirements set by HUD, having contiguous census tracts, 70 percent of the households earn incomes less than 80 percent HAMFI and have a higher level of distress than the City as a whole. The basis for selecting this area also includes initiatives already in place or underway by the City of Springfield.

Geographic Distribution

Target Area	Percentage of Funds
Local Target Area	70
NRSA - 2020 Consolidated Plan Renewal	30

Table 8 - Geographic Distribution



Rationale for the priorities for allocating investments geographically

Springfield's investment of CDBG funds is based on whether the activity falls within a City funding priority, whether the service is an eligible activity, and whether the service or need meets a national objective. In addition, the activity must meet one of the following CDBG objectives: (1) provide a suitable living environment; (2) provide decent housing; and (3) provide economic opportunity.

Resources are allocated to maximize the benefits to residents within target areas. While public infrastructure, parks, open space, and public facility type projects are exclusively within targeted areas, other strategic investments are made for the benefit of low- and moderate-income residents throughout the City. In order to meet high priority needs of the community such as job creation and economic development, it may be necessary to invest outside low/moderate census tracts.

HOME Investment Partnership Funds (HOME) will be used to produce affordable rental housing, produce affordable homeownership units, directly assist homebuyers, and provide tenant-based rental assistance.

ESG and HOPWA funds are targeted to meet the identified needs of the eligible populations within the geographic area. For ESG, the service area is the City of Springfield. Investments are made in accordance with relative priority and statutory spending caps. HOPWA funds are allocated throughout the EMSA which includes Hampden, Hampshire and Franklin counties. HOPWA funds are allocated primarily to alleviate the housing cost burden and provide supportive services for eligible households.

Discussion

In making funding decisions, the City of Springfield will give priority to activities that:

- Meet a goal or priority of the 2020-2024 Consolidated Plan
- Meet an eligibility criterion of the federal funding resources
- Leverage other resources
- Affirmatively further fair housing
- Support, complement or are consistent with other current local unit of government plans
- Address underserved populations with the greatest needs including the elderly, disabled, victims of domestic violence and the disenfranchised such as the homeless and the near homeless
- Are sustainable over time
- Have demonstrated cooperation and collaboration among government, private nonprofit agencies and the private sector to maximize impacts and reduce administrative costs
- Do not have a more appropriate source of funds

DRAFT

Affordable Housing

AP-55 Affordable Housing – 91.220(g)

Introduction

The City will fund and undertake multiple housing projects to improve the quality of the City's housing stock. The City will preserve and expand housing options for residents to access safe, sanitary, and affordable homes. In addition, the City will target many of its affordable housing projects in the local Neighborhood Revitalization Strategy Area (NRSA) to revitalize its most distressed neighborhoods

One Year Goals for the Number of Households to be Supported	
Homeless	65
Non-Homeless	371
Special-Needs	64
Total	500

Table 9 - One Year Goals for Affordable Housing by Support Requirement

One Year Goals for the Number of Households Supported Through	
Rental Assistance	129
The Production of New Units	12
Rehab of Existing Units	334
Acquisition of Existing Units	25
Total	500

Table 10 - One Year Goals for Affordable Housing by Support Type

Discussion

Production of Affordable Rental Housing Units

- 275 Chestnut Supportive Housing, 11 HOME-funded/29 total units, developer: Home City Development (HOME - \$400,000)

Production of Affordable Homeownership Units

- 58 Itendale Street, 1 homeowner unit (HOME - \$108,925)

Rehabilitation of Existing Units –

- Homeowner Emergency Repair Program, 30 units (CDBG - \$425,000)
- Heating System Repair and Replacement, 300 units (CDBG - \$167,202)
- Revitalize CDC, 4 units (CDBG - \$35,000)

Acquisition of Existing Units –

- The City's HOME-funded first-time homebuyers assistance program will provide funding for down payment and closing costs for 25 income-eligible households. The program serves eligible households on a first-come, first-served basis. Applications are available on-line and in person at the Office of Housing. (CDBG - \$100,000)

Rental Assistance –

- HOME-funded Tenant-Based Rental Assistance (TBRA) program will provide rental assistance to 45 households. This program is operated by the Mental Health Association and by the City and provides supportive housing to people with disabilities who have been homeless, and will serve 45 households. (HOME - \$305,000)
- The Emergency Solutions grant (ESG) program will fund a Rapid Re-Housing program to rapidly rehouse people experiencing homelessness: 20 households (ESG)
- The Housing Opportunities for Persons with AIDS ((HOPWA) program will provide tenant-based rental assistance to 64 HIV positive people and their families. This program is operated by River Valley Counseling Center and A Positive Place (Cooley Dickinson), and serves people throughout Hampden, Hampshire and Franklin Counties. (HOPWA)

Through these goals, the City of Springfield will assist 500 households, through rental assistance, down payment assistance, creation of new affordable housing units, and rehabilitation of affordable housing. Of those 500 households estimated to benefit from Springfield's affordable housing projects,

65 households will be homeless and 64 will be special needs households.

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AP-60 Public Housing – 91.220(h)

Introduction

The Springfield Housing Authority (SHA) is the public housing agency for the City of Springfield. SHA provides a total of 1,809 public housing units in 19 different developments. In addition, SHA administers 2,574 Housing Choice Vouchers, 306 Family Unification Vouchers, and 295 NED vouchers (vouchers for non-elderly, disabled households). SHA provides additional housing through 115 Massachusetts Rental Voucher Program (MRVP) tenant-based subsidies.

Actions planned during the next year to address the needs to public housing

The City will provide CDBG funding to support SHA's Duggan Youth Program, an after-school program for youth in the Duggan Park family public housing complex.

SHA will continue current partnerships and seek new partners to provide services for its residents.

- For Families - An ongoing need for SHA families is the availability of skills training to enhance employment opportunities.
- For seniors - Staff will continue to work with community resources to provide services that assist seniors in aging in place.

Actions to encourage public housing residents to become more involved in management and participate in homeownership

SHA refers families to community resources, including financial literacy and home ownership opportunities. SHA works with community partners to deliver services to public housing residents and housing choice voucher holders.

If the PHA is designated as troubled, describe the manner in which financial assistance will be provided or other assistance

The SHA does not have a troubled status designation.

Discussion

AP-65 Homeless and Other Special Needs Activities – 91.220(i)

Introduction

The response to homelessness in Springfield is coordinated by the Springfield-Hampden County Continuum of Care (CoC), a collaboration of municipalities, service providers and other stakeholders working to prevent and end homelessness. The CoC annually applies for and receives federal and state funds on behalf of multiple agencies that provide housing and services for people experiencing homelessness.

The City uses ESG and HOPWA grants to fund agencies to provide homelessness prevention and rapid rehousing programs. Street outreach is provided through several programs: a SAMHSA Projects for Assistance in Transition from Homelessness (PATH) program carried out by Eliot Community Health Services; Healthcare for the Homeless; and the Mental Health Association. Two state funded agencies—the Center for Human Development (CHD) and Gandara Center—provide outreach to unaccompanied homeless youth.

The CoC collaborates closely with mainstream service systems to meet the needs of people experiencing homelessness, including chronically homeless individuals and families, veterans and their families, and unaccompanied youth.

Describe the jurisdictions one-year goals and actions for reducing and ending homelessness including

Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs

The City's efforts complement those of the Springfield-Hampden County Continuum of Care, which uses HUD CoC and the State EOHHS Homeless Youth Grant funds to support a coordinated entry system. As part of coordinated entry, the CoC uses the Vulnerability Index-Services Prioritization Decision Assistance Tool (VI-SPDAT) (and the specialized versions of the tool for youth and families) on a system-wide basis, to uniformly assess homeless persons and refer them to housing and other support services.

Specific actions the City will take to reach out to and assess the individual needs of homeless persons are:

- Support outreach and supportive services for individuals experiencing homelessness by using the Health Services for the Homeless (HSH) grant and ESG funds
- Use ESG funds to support rapid rehousing case management for homeless individuals

Addressing the emergency shelter and transitional housing needs of homeless persons

The City will use ESG, CDBG, and state funds to support operation of emergency shelter for homeless individuals and youth/young adults, and to support operation of emergency shelter for survivors of domestic violence.

The City of Springfield has set the following one-year goals to address emergency shelter and transitional housing needs of homeless persons

- Provide overnight shelter and crisis housing for homeless individuals – 1000 persons assisted
- Provide rapid re-housing assistance to 20 households

Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again

The City will use ESG funds to support Rapid Rehousing, which provides rental assistance to enable homeless households to quickly access housing. The ESG funds will supplement CoC and private Rapid Rehousing funds. The City's ESG funds will assist 20 households.

The City will use HOME funds to fund supportive housing for persons who have experienced homelessness and need assistance to prevent repeated homelessness. HOME will fund tenant-based rental assistance (TBRA), which will be matched with support services for people with high service needs or young adults. The City will also use HOPWA funds to provide permanent supportive housing to homeless persons who have HIV/AIDS. The City of Springfield will assist 45 formerly households with TBRA and 64 households living with HIV/AIDS with TBRA in the next year.

Helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are: being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and institutions); or, receiving assistance from public or private agencies that address housing, health, social services, employment, education, or youth needs.

The CoC coordinates with publicly-funded institutions of care via its coordinated entry system to plan for housing needs after people are dismissed from care. This coordination is most developed with hospital emergency rooms and the local system for people involuntarily committed for treatment for a life-threatening level of substance use. The CoC collaborates with the MA Department of Children and Families (DCF) to identify and provide housing and other assistance to young adults aging out of foster care who are at high risk of homelessness. The CoC also collaborates with the Springfield Housing

Authority to provide Foster Youth to Independence (FYI) vouchers to young adults existing foster care.

Discussion

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AP-70 HOPWA Goals– 91.220 (I)(3)

One year goals for the number of households to be provided housing through the use of HOPWA for:	
Short-term rent, mortgage, and utility assistance to prevent homelessness of the individual or family	90
Tenant-based rental assistance	64
Units provided in permanent housing facilities developed, leased, or operated with HOPWA funds	0
Units provided in transitional short-term housing facilities developed, leased, or operated with HOPWA funds	0
Total	154

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AP-75 Barriers to affordable housing – 91.220(j)

Introduction:

Springfield zoning, land use, and public financing policies, combined with the City's status as a weak housing market (where the cost of construction is higher than what rents will support), has made it attractive for development of affordable housing. Zoning ordinances allow for the creation of multi-family structures in four different zoning areas. These areas comprise more than a third of all residential zoned parcels in the City and include parts of all 17 City neighborhoods.

The City uses its tax title program and federal funds to develop affordable homeownership opportunities. The City maximizes federal and state funding to preserve and redevelop existing affordable housing. It provides funds for new workforce or affordable housing when the development is part of an overall strategy for neighborhood revitalization. The City provides down-payment assistance and other financial resources towards the development subsidies to expand affordable homeownership.

Springfield's history of low barriers to development of affordable housing has resulted in a concentration of low-income housing within the City. According to the Commonwealth of Massachusetts' Department of Housing and Community Development, Springfield ranks 5th in the State for the number of income-restricted housing units, with 17.4% of its housing stock dedicated to affordable housing. In addition, the 2014 Pioneer Valley Regional Housing Plan, completed as part of a HUD-funded Sustainable Communities Regional Planning Initiative, indicates that 60% of all housing choice voucher mobile households in the Springfield metropolitan area use their voucher assistance within the City.

The lack of barriers to affordable housing in Springfield, in contradiction to the existence of barriers in communities surrounding the City, has contributed to racial segregation in the region. Springfield's Analysis of Impediments to Fair Housing (AI) notes how the concentration of affordable housing in Springfield, and the lack of affordable housing outside Springfield, are major contributors to regional segregation. Springfield is a minority-majority City, with overall low incomes, adjacent to higher-income suburban communities which are predominantly white. The AI identifies several factors related to housing policy which have contributed to segregation: concentration of public and subsidized rental housing in urban areas, exclusionary zoning in suburban communities, the history of redlining, and use of restrictive covenants.

The large stock of affordable housing is a contributing factor to a smaller tax base in the City, which makes it more difficult for the City to provide high-quality public services to community residents. Increasing taxes, or providing a less than ideal level of services, drives people with resources out of the City, contributing further to area's segregation. Springfield now has 13 census tracts which meet the definition of racially/ethnically concentrated areas of poverty, in which the poverty rate exceeds 40% and the non-White population exceeds 50%. Research indicates that neighborhoods with these

characteristics have a detrimental impact on resident health, education, and employment outcomes for its residents.

Actions it planned to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment

The City is focused on increasing opportunity within areas with high concentrations of affordable housing, as detailed throughout the Action Plan.

In 2023, Springfield has created a Housing Trust Advisory Committee. This Committee's work will include review of City policies regarding land use, tax policy, and code enforcement.

Discussion:

DRAFT

AP-85 Other Actions – 91.220(k)

Introduction:

The City uses its annual allocation to tackle emergency home repairs, to address blighted homes (rehabilitation/redevelopment, disposition of tax title properties, demolition, code enforcement) and to encourage buyers to purchase in Springfield (down payment assistance). When existing homes are abandoned, the City boards and secures the home to keep property and the neighborhoods safe. Springfield also administers a "clean and lien" program where the City clears abandoned properties and places a lien to secure the cost.

Actions planned to address obstacles to meeting underserved needs

In 2023, the American Rescue Plan Act (ARPA) will continue to provide significant federal resources to address community needs. The City has committed funds to multiple programs to address underserved needs, including:

- Housing repair and rehabilitation
- Development of affordable housing
- Neighborhood improvements
- Small business assistance
- New business assistance

The City has also provided funds to multiple nonprofit organizations to assist with their recovery and to provide additional services to City residents. Programs include homelessness and rental assistance, and assistance to upgrade multiple community recreation and service facilities.

Actions planned to foster and maintain affordable housing

Springfield's most prevalent housing problem is housing cost burden, driven by the community's high rate of extreme poverty. Previous sections of both the Consolidated Plan and the Action Plan have discussed initiatives that the City of Springfield with the annual allocations of CDBG, HOME, ESG and HOPWA funding. Many of these projects will work to foster and maintain affordable housing. Specific initiatives and goals the City will take on in the next year will include:

- New affordable housing units through rehabilitation, new construction, and acquisition
- Assist households to become homeowners
- Improve the city's housing stock

Post-pandemic, Springfield's housing market has tightened considerably. In response, the City has placed a higher priority on the development of new units.

Actions planned to reduce lead-based paint hazards

Specific actions the City will take to evaluate lead-paint hazards during the next year will include:

- Utilization of the City's Code Enforcement inspectors to evaluate potential hazards and to enforce remediation in compliance with Massachusetts lead laws. Federal and local funds are used to conduct inspections, which all include lead hazard evaluation
- Evaluation by Office of Housing staff inspectors of every property during the application/underwriting process for any housing assistance program
- Mandatory pre-rehabilitation lead testing including soil samples for all HOME-funded project-based homeownership and multi-family production programs
- Public education about the risks of lead-based paint and the danger of disturbing lead-based paint during home renovation projects

Specific actions to reduce the number of housing units containing lead-based paint hazards will include:

- Mandatory remediation within rehabilitation specifications for all project-based and multi-family projects

Actions planned to reduce the number of poverty-level families

The City of Springfield has a high concentration of poverty. The COVID pandemic has resulted in increased unemployment. The City is using COVID-CV funds to support local businesses and to maintain jobs in the community. As we look to recovery over the next year, the City has identified the need to provide employment training and to address the "cliff effect" to enable families to make the transition from receiving public assistance to becoming self-sufficient.

The City has outlined a variety of one-year goals that include creating an inclusive economy. One-year initiatives include:

- Support small business, creating or retaining jobs that target low- and moderate-income individuals
- Fund efforts to grow the creative economy
- Support public services, including employment training, for low income individuals and families

Actions planned to develop institutional structure

Through a cabinet of departments that includes Office of Community Development, Office of Housing, Office of Neighborhood Services, Office of Disaster Recovery, and the Office of Economic Development and Planning, the City continues to enhance the coordination of the delivery of services and in the development of low- and moderate-income areas regardless of project funding sources. The major

institutional focus is to increase coordination and communication among all involved parties from the initial concept through project completion.

Springfield will implement its consolidated plan strategy through private industry; non-profit organizations, including CBDOs and CHDOs; the Springfield Redevelopment Authority; the Springfield Housing Authority; and City departments. The utilization of a broad base of organizations will assist the City in addressing its community development, housing, homeless and special needs objectives. However, while the number and abilities of the organizations and departments involved are an institutional strength, the City will constantly work to coordinate the projects and programs.

Actions planned to enhance coordination between public and private housing and social service agencies

The utilization of a broad base of organizations to implement this Action Plan will enable the City to address its community development, economic development, housing, homeless and special needs objectives. The City seeks to enhance coordination between public and private housing, health, and social service agencies through multi-disciplinary/multi-agency teams that focus on particular issues or neighborhoods. Some of these teams that will be active during 2023-2024 are: LiveWell Springfield; the Springfield Climate Justice Initiative; the Springfield Food Policy Council; the Healthy Homes Collaborative; the Buy Springfield Now campaign; the Springfield Police Department's Hub + Core and C3 neighborhood initiatives; the Continuum of Care; and multiple youth providers working collaboratively as part of the CoC's Youth Homelessness Demonstration Project. Our community will continue its partnership in implementation of 413Cares, an innovative online portal that links community members to the broad range of resources available in our community.

Discussion:

Program Specific Requirements

AP-90 Program Specific Requirements – 91.220(I)(1,2,4)

Introduction:

AP-90 HOME and HOME Recapture Policies made as part of this document; AD-26; Appendices

Community Development Block Grant Program (CDBG)

Reference 24 CFR 91.220(I)(1)

Projects planned with all CDBG funds expected to be available during the year are identified in the Projects Table. The following identifies program income that is available for use that is included in projects to be carried out.

- | | |
|--|----------|
| 1. The total amount of program income that will have been received before the start of the next program year and that has not yet been reprogrammed | 0 |
| 2. The amount of proceeds from section 108 loan guarantees that will be used during the year to address the priority needs and specific objectives identified in the grantee's strategic plan. | 0 |
| 3. The amount of surplus funds from urban renewal settlements | 0 |
| 4. The amount of any grant funds returned to the line of credit for which the planned use has not been included in a prior statement or plan | 0 |
| 5. The amount of income from float-funded activities | 0 |
| Total Program Income: | 0 |

Other CDBG Requirements

- | | |
|---|--------|
| 1. The amount of urgent need activities | 0 |
| 2. The estimated percentage of CDBG funds that will be used for activities that benefit persons of low and moderate income. Overall Benefit - A consecutive period of one, two or three years may be used to determine that a minimum overall benefit of 70% of CDBG funds is used to benefit persons of low and moderate income. Specify the years covered that include this Annual Action Plan. | 95.00% |

HOME Investment Partnership Program (HOME)

Reference 24 CFR 91.220(I)(2)

1. A description of other forms of investment being used beyond those identified in Section 92.205 is as follows:

The City of Springfield will not use forms of investment for the HOME Program during this fiscal year

other than those described in 92.205(b).

2. A description of the guidelines that will be used for resale or recapture of HOME funds when used for homebuyer activities as required in 92.254, is as follows:

The City of Springfield's HOME Program funds two types of homebuyer activities--1) Down Payment Assistance and 2) Project-Based Homeownership-Homeowner Subsidy. The City applies the same Recapture guidelines for both programs. However, the length of the affordability period differs, depending on the amount of assistance provided.

The City's Down Payment Assistance program does not provide more than \$4000 per recipient, and the affordability period is capped at 5 years. In the Project-Based Homeownership program, the period of affordability varies from 5 to 15 years, depending on the amount of the direct subsidy provided to the homebuyer (up to \$14,999 = 5 years; \$15,000-39,999 = 10 years; \$40,000 or over = 15 years). The amount of HOME assistance/HOME investment subject to recapture is the direct subsidy that enabled the homebuyer to purchase the property. The HOME subsidy is defined as the difference between the fair market value of the property at the date of purchase by the participating owner(s) and the affordable purchase price paid by the participating owner(s) on that date.

3. A description of the guidelines for resale or recapture that ensures the affordability of units acquired with HOME funds? See 24 CFR 92.254(a)(4) are as follows:

The City of Springfield Resale / Recapture Policies have been included as part of the Appendix G. All subrecipients, grantees and CHDO's must follow the approved City policies regarding Resale / Recapture.

The City of Springfield requires all housing developed to be modest housing, as described in 24 CFR Part 92.254 (a). The City of Springfield utilizes the HUD affordable Homeownership Limit for new construction and existing housing. All CHDOs, recipients and subrecipients must follow these same limits for the sale of affordable housing units.

4. Plans for using HOME funds to refinance existing debt secured by multifamily housing that is rehabilitated with HOME funds along with a description of the refinancing guidelines required that will be used under 24 CFR 92.206(b), are as follows:

The City does not use HOME funds for refinancing.

**Emergency Solutions Grant (ESG)
Reference 91.220(l)(4)**

1. Include written standards for providing ESG assistance (may include as attachment)

The City of Springfield has included the written standards for providing ESG Assistance in Appendix H.

2. If the Continuum of Care has established centralized or coordinated assessment system that meets HUD requirements, describe that centralized or coordinated assessment system.

The CoC has established a tiered coordinated assessment system for homeless and at-risk standardized assessment and referral, as well as a ranking of people eligible for permanent supportive housing (PSH) which prioritizes those who have the highest service need and longest lengths of stay in homelessness.

The tiered assessment tools used as part of the coordinated system are:

- Prevention Assessment Tool, used to prioritize households seeking prevention financial assistance
- Diversion Questionnaire, used to determine whether a household may be able to avoid shelter use by accessing another safe housing option
- Vulnerability Index-Service Prioritization Decision Assistance Tool (VISPDAT), Transition-Age-Youth (TAY) VISPDAT and Family VISPDAT, used to prioritize among people eligible for permanent supportive housing (PSH)

The tools provide guidance to appropriate standard referrals. Information from the VISPDAT is entered into the online secure assessment tool, which is used at multi-agency case conferencing meetings to fill vacancies in PSH based on length of homelessness and level of service needs, and to refer people for RRH. Vacancies in CoC PSH units are filled solely through referral from the coordinated entry system.

There are two specialized parts of the coordinated entry system. The first is a Youth (age 18-24) System, which includes a 24/7 hotline and connection with housing navigators who are specifically trained to work with young adults. The second part is coordinated entry specifically for survivors of domestic violence; the DV CE system is operated by the two DV agencies in Hampden County, the YWCA and Alianza DV Services.

3. Identify the process for making sub-awards and describe how the ESG allocation available to private nonprofit organizations (including community and faith-based organizations).

The City's 2023-2024 allocation is \$331,925; the City will retain \$24,894 of that amount for

administrative costs. The balance of \$307,031 will be allocated to the agencies selected in spring 2023 using a Request for Proposals (RFP) process led by the Springfield Office of Housing. The RFP was advertised in the local newspaper, posted on the City's Office of Housing website (<https://www.springfield-ma.gov/housing/>), and sent by email to the members of the Continuum of Care. The selection committee will consist of City Staff and members of the CoC.

4. If the jurisdiction is unable to meet the homeless participation requirement in 24 CFR 576.405(a), the jurisdiction must specify its plan for reaching out to and consulting with homeless or formerly homeless individuals in considering policies and funding decisions regarding facilities and services funded under ESG.

The City of Springfield is unable to directly meet the requirement that it have a homeless or formerly homeless individual on its policy-making Board of Directors, because the City's policy is made by elected officials. The City meets its requirement to include homeless or formerly homeless individuals in considering and making policies and decisions regarding ESG-funded facilities, services, or other assistance through extensive participation in and consultation with the Springfield Continuum of Care, an entity that includes formerly homeless individuals as members of the Board of Directors. The City also requires each subrecipient to meet the ESG homeless participation requirements.

5. Describe performance standards for evaluating ESG.

ESG performance standards vary by type of program as follows:

- Prevention - Utilization: 100%; Exit Data Captured: 90%; Remain in housing or more to other permanent housing: 95%; Missing data elements: no more than 3%.
- Emergency Shelter - Average length of stay: decrease by 5%; Exit data captured: 30%; Exits to PH: 20%; Missing data elements: no more than 5%.
- Rapid Rehousing - Utilization: 100%; Literally homeless at entry: 100%; Exit data captured: 90%; Received non-cash benefits: at least 90%; missing data elements: no more than 5%.

Project performance is considered during evaluation of project proposals for renewal.

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