

## D. Other Resources

### COVID-19 Informational Resources

Consult the resources below regularly to stay informed about coronavirus:

1. [www.springfield-ma.gov](http://www.springfield-ma.gov): The City of Springfield COVID-19 dedicated webpages are updated on a regular basis.
  - a. City of Springfield COVID-19 (Coronavirus) Info and Resources
    - i. <https://www.springfield-ma.gov/cos/index.php?id=2989>
  - b. City of Springfield COVID-19 (Coronavirus) Situational Timeline
    - i. <https://www.springfield-ma.gov/cos/index.php?id=2990>
  - c. Mayor Sarno's COVID-19 Resource Guide
    - i. <https://www.springfield-ma.gov/cos/index.php?id=2991>
  - d. Mayor Sarno's Daily Cabinet Meeting Updates
    - i. <https://www.springfield-ma.gov/cos/index.php?id=2992>
  - e. Health and Human Service COVID-19 (Coronavirus) Statistical Information
    - i. <https://www.springfield-ma.gov/cos/index.php?id=2993>

➤ se puede acceder a [www.springfield-ma.gov](http://www.springfield-ma.gov) en más de 100 idiomas.



2. Every Monday morning at approximately 10:15a.m., Mayor Sarno provides a live update with his administration which is streamed on the City of Springfield, MA - Office of Communications Facebook page (<https://www.facebook.com/CityofSpringfieldMA/>) and available on Public Television Channel 17.
3. [www.mass.gov](http://www.mass.gov)
  - a. Visit the state's COVID-19 webpage: [www.mass.gov/info-details/covid-19-updates-and-information](http://www.mass.gov/info-details/covid-19-updates-and-information).
  - b. Sign up for text message alerts. By **texting COVIDMA to 888-777** you can get up-to-date alerts about the Coronavirus in Massachusetts sent right to your phone. (Manténgase informado sobre la enfermedad COVID-19 en Massachusetts. Envíe COVIDMAESP al 888-777.)
  - c. Tune in to the Governor's daily updates: <https://www.mass.gov/info-details/covid-19-updates-and-information#daily-updates->.
4. Baystate Health website: [www.baystatehealth.org](http://www.baystatehealth.org).
5. Trinity Health/Mercy Hospital website: [www.trinityhealthofne.org/default.cfm](http://www.trinityhealthofne.org/default.cfm).
6. Centers for Disease control website: [www.cdc.gov](http://www.cdc.gov).
7. 413cares.org COVID-19 Resource Guide: <https://www.413cares.org/about/covid-19>.
  - a. 413cares.org is tracking key resources and information on COVID-19. They have developed a **COVID-19 Resource Guide** for residents of Western Mass.
  - b. Visit [www.413cares.org](http://www.413cares.org).
8. TTY Telephone Numbers: For TTY Assistance, please call 413-736-3111
  - a. Emergencies: If you are experiencing an emergency, DIAL 9-1-1 on your TTY and then type in your location and emergency. If you are calling to report a fire or medical emergency, the information will be relayed to the appropriate department.
  - b. The following departments have a TTY telephone and will be able to directly communicate with someone by TTY telephone:
    - i. Health and Human Services: 413-787-6745
    - ii. Central Library: 413-263-6835
  - c. If you use a TTY telephone and are attempting to contact a department that is not listed above, please call your relay service and have the relay service call 413-736-3111 for assistance. 413-736-3111 functions as the TTY communication number for all City departments.
9. Contact numbers for your local sign language interpreters: Mass Commission for the Deaf & Hard of Hearing
  - a. Emergency Line - 1(800) 249-9949
  - b. Interpreter Services - 1(617) 740-1688
  - c. Massachusetts Relay Service Calls-1(800) 439-0183
10. Call the City of Springfield **COVID-19 Hotline at 413-750-3250.**